

**AEG 10% Off Cashback**  
**Independents T&Cs**

**CONSUMER TERMS & CONDITIONS**

Please read the following Terms and Conditions carefully and if you have any queries, please contact your retailer or email [aegpromo@360incentives.com](mailto:aegpromo@360incentives.com) or phone 0808 189 1287 (Freephone) for further explanation.

1. Customers who make a qualifying purchase between 08.03.23 and 04.04.23 (all dates inclusive) may claim cashback in accordance with these terms until 02.05.23.
2. This offer is open to residents of the UK, Channel Islands and Isle of Man and is available to consumers only (i.e. it excludes trade and contract sales) subject at all times to product availability.
3. For the purposes of these terms and conditions, to be a qualifying purchase the purchase must:
  - a. be made from an eligible Independent retailer, identified at [aeg.co.uk/local/rewards-er](http://aeg.co.uk/local/rewards-er);
  - b. include 1 or more appliances from the selected range of AEG appliances identified at [aeg.co.uk/local/rewards-er](http://aeg.co.uk/local/rewards-er)
  - c. be made between 08.03.23 and 04.04.23 (all dates inclusive)
4. Eligible products can be found at [aeg.co.uk/local/rewards-er](http://aeg.co.uk/local/rewards-er)
5. Claims relating to products not identified at [aeg.co.uk/local/rewards-er](http://aeg.co.uk/local/rewards-er) or purchased before 08.03.23 and 04.04.23 will not be accepted.
6. Cashback will be issued through a pre-paid AEG Mastercard<sup>®\*</sup>. Residents of the Channel Islands & Isle of Man will receive a bank transfer.
7. The cashback value which may be claimed under this offer is the amount equal to 10% of the purchase price.
8. To register your product and claim your AEG Reward, please visit our AEG promotions claims site at [aeg.co.uk/local/rewards-er](http://aeg.co.uk/local/rewards-er) and follow the on-screen instructions. If you have any queries please consult your retailer or contact AEG Promotions [aegpromo@360incentives.com](mailto:aegpromo@360incentives.com) or phone 0808 189 1287 (Freephone).
9. Please note payment will be subject to compliance with the additional terms and conditions contained within [aeg.co.uk/local/rewards-er](http://aeg.co.uk/local/rewards-er). You will be required to upload a proof of purchase to support any online claim, failure to do so, will mean that your claim will be rejected.
10. All online claims must be received by the Promoter by 23.59 on 02.05.23. No online claims can be submitted after this date. No postal claims will be accepted if received after this date.
11. The Promoter accepts no responsibility for any postal claims that are incomplete, illegible, corrupted, lost, damaged, delayed or fail to reach AEG promotion, 360 Insights, 20 Timothy's Bridge Road, Stratford Upon Avon, Warwickshire, CV37 9BF, UK.
12. The Promoter reserves the right to investigate and undertake all such action, as is reasonable, to protect itself against fraudulent or invalid claims. The Promoter reserves the right to reject those claims, which it considers, in its absolute discretion, are or may be fraudulent or invalid.

13. If your claim is approved, your payment will be paid via a virtual or physical AEG prepaid Mastercard®\* 28 days after the promotion end date, following validation of your claim. A valid email address is required to receive your payment as instructions will be issued by email, from notification@prepaiddigitalsolutions.com. Be sure to add this email to your safe senders list, you must claim your payment within 3 months from the date these instructions are sent via email. The link to access your payment expires after this time. Please note that redemption of your reward may require verification of your identity by the financial institution responsible for issuing your payment. If you redeem a physical card, please allow 28 days for the card to be delivered from the date of redemption.

12. If you have any queries on your application or if your cashback does not arrive please email aegpromo@360incentives.com or phone 0808 189 1287 (Freephone).

13. The Promoter is Electrolux PLC, Addington Way, Luton, Bedfordshire LU4.

*\*Use your card everywhere Mastercard® is accepted. Mastercard® is a registered trademark and the circles design is a trademark of Mastercard® International Incorporated. Cards provided to EEA residents are issued by Transact Payments Malta Limited and cards provided to UK residents are issued by Transact Payments Limited pursuant to licences by Mastercard® International. Transact Payments Malta Limited is duly authorised and regulated by the Malta Financial Services Authority as a Financial Institution under the Financial Institution Act 1994. Registration number C 91879. Transact Payments Limited is authorised and regulated by the Gibraltar Financial Services Commission.*