

NEFF Cashback Promotion
27th September – 31st October 2023
Terms & Conditions

These Terms and Conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials. Participants of the Promotion agree to be bound by these terms and conditions.

1. The **NEFF Cashback** Promotion is the offer by the Promoter of up to £250 Cashback (the “Gift”) to purchasers of selected NEFF appliances (as listed below). Claims are valid for purchases made between 27th September and 31st October 2023, and for which the Promoter has received a completed and valid claim 30 days after purchase and by 17th December 2023. Consumers can register their claim when the product is purchased, however this claim will not be validated before 30 days after purchase date. The Gift will be in the form of Bank Transfer or Cheque. Please note Bank Transfer is available for online claims only. Claims for the Gift in the form of a Cheque will be delivered to the address provided on the claim form or online claim.
2. **No other offers can be claimed in conjunction with this NEFF Cashback Promotion.**
3. This is a consumer only promotion. Full details can be found at www.neff-home.com/uk/retail-cashback.
4. **Qualifying Models / Gift Values:** The following NEFF appliances are included within this promotion:

Model	Description	Cashback Value
B24CR71G0B	Single Oven	£100
B54CR71N0B	Single Oven	£100
B54CR71G0B	Single Oven	£100
B64CS71G0B	Single Oven	£150
B64VS71G0B	Single Oven	£150
B64FS31G0B	Single Oven	£150
B64CT73G0B	Single Oven	£200
B64VT73G0B	Single Oven	£250
J1ACE2HN0B	Double Under Oven	£100
U1ACE2HN0B	Double Oven	£100
U1ACE2HG0B	Double Oven	£100
U2GCH7AN0B	Double Oven	£150
C24GR3XG1B	Compact Oven	£100
C24MR21N0B	Compact Oven	£100
C24MR21G0B	Compact Oven	£100
C24MS71G0B	Compact Oven	£150
C24FS31G0B	Compact Oven	£150
C24MT73G0B	Compact Oven	£200
C24FT53G0B	Compact Oven	£200
T48TD7BN2	Vented Hob	£250

T47TD7BN2	Vented Hob	£250
T58TL6EN2	Vented Hob	£250
D65IEE1S0B	60cm Wall Mounted Hood	£100
D65IHM1S2B	60cm Wall Mounted Hood	£100
D95IHM1S2B	90cm Wall Mounted Hood	£100
I98WMM1S1B	90cm Downdraft Hood	£250
V6540X3GB	Washer Dryer	£150
S195HCX26G	Dishwasher	£100
KI7862SE0G	Refrigeration	£100

5. Gift values are not transferable. Purchases of graded, seconds, replacements and imperfect products and all appliances purchased on a trade or contract basis i.e. non consumer purchases are excluded from the Promotion.
6. The promotion is open to residents aged 18 years and over of the United Kingdom, Channel Islands, Isle of Man and Northern Ireland only.
7. The Promotion, which starts on 27th September 2023 and ends on 31st October 2023, only applies to purchases made on or between these dates. Claims must be received by the Promoter before Midnight on 17th December 2023 and the Promoter will not accept any claims received subsequently.
8. The Promotion is offered via participating retailers only and only participating retailers will have the official advertising literature.
9. In order to claim the Gift, claimants must fully complete the online claim form (including full receipt, a photograph of the appliance's ENR number and full address), which is available on www.neff-home.com/uk/retail-cashback or alternatively you can download a claim form from www.neff-home.com/uk/retail-cashback, and submit this by post to 'NEFF Cashback Promotion', The Cow Shed, Walnut Tree Farm, Lower Stretton, Cheshire WA4 4PG. A copy of original purchase receipts and a photograph of the appliance ENR number must be sent with all claim forms. For the avoidance of doubt, copies of deposit receipts and/or order confirmations will not be accepted. Nor will partial or illegible proof of purchase. Claimants can call the helpline 01565 656 985 for assistance between 9.00am – 5.30pm, Monday to Friday (Excluding Public or Bank Holidays), however claimants cannot submit a claim by telephone. (Call charges may vary and we may record and monitor calls).
10. If an ENR number cannot be provided at the time of the claim because the appliance has not been delivered, please state when the delivery is expected and complete the claim after delivery has taken place and by the 7th January 2024.
11. Claims are posted at claimants risk and proof of sending is not proof of receipt.
12. Claims on purchases made on Amazon and supplied by a third party will not be accepted. Only claims for products sold and distributed directly by Amazon will be accepted through Amazon purchases.
13. The Promoter reserves the right to investigate and undertake all such action, as is reasonable, to protect itself against fraudulent or invalid claims including, without limitation, to require claimants

to provide further verification as to proof of purchase. In addition, the Promoter reserves the right to reject those claims which they believe are fraudulent or invalid.

14. Claimants should allow up to 3 weeks for delivery of the Cheque and 28 days for Bank Transfer from the date of the Promoter's confirmation of claim approval.
15. The Claimant will provide the correct bank account details. In the event that payment is made to an incorrect bank account due to the Claimant's submission of incorrect bank account details, the Promoter shall have no responsibility and these funds will not be retrieved.
16. All claim forms and copy purchase order receipts, once received by the Promoter, will become its property and will not be returned to claimants therefore please ensure you keep a copy.
17. By submitting a claim, claimants agree to be bound by these terms and conditions.
18. In the unlikely event that a claimant is unhappy with their NEFF appliance and wishes to return it, the 'Gift' i.e. the Cashback will need to be returned.
19. The Promoter reserves the right to withdraw, extend or amend the terms of this promotion at any time due to circumstances beyond its control.
20. All correspondence should be sent to NEFF Cashback Promotion, The Cow Shed, Walnut Tree Farm, Lower Stretton, Cheshire WA4 4PG or call 01565 656 985.
21. The Promotion is subject to the laws of England and Wales and the courts of England and Wales shall have non-exclusive jurisdiction.
22. The Promoter is NEFF Home Appliances, a division of BSH Home Appliances Limited, a company registered in England and Wales under company registration no.01844007, whose registered office is at Grand Union House, Old Wolverton Road, Wolverton, Milton Keynes, Buckinghamshire, MK12 5PT, UK.
23. This Promotion is carried out and facilitated by the Marketing Lounge Partnership on behalf of the Promoter.
24. Personal data collected for the purposes of the Promotion only
25. The Data Controller and Data Processor (as defined in the General Data Protection Regulation (UK GDPR)) is the Marketing Lounge Partnership of The Cow Shed, Walnut Tree Farm, Lower Stretton, Cheshire WA4 4PG. The privacy policy for The Marketing Lounge Partnership can be found at www.nefftreats.co.uk/privacy.